



Langley Conference Agenda

Tuesday, October 22, 2019
Coast Langley City Hotel and Convention Centre

Time	Topic/Activity	Location
7:30 – 8:30 am	Registration/Breakfast/Visit Exhibitor Booths	Cascades Ballroom
8:30 – 9:00 am	Welcome and Energy for the Day Brenda Robinson (MC)	Cascades Ballroom
9:00 10:30 am	Keynote Presentation: Learning the Difference Between Confrontational and Supportive Communication Presenter: Teepa Snow	Cascades Ballroom
10:30-10:55 am	Coffee Break Visit exhibitor booths	Cascades Ballroom
10:55 – 11:05	Participants Transition to Breakout Sessions	
11:05 – 12:05 pm	Breakout Sessions: Session 1: Managing Behaviour Starts with Yourself Presenter: Teepa Snow Session 2: Finding a New Balance in Work and In Life Presenter: Dan Levitt Session 3: Civility Matters Presenters: Heather Cooke, Rhonda Croft, Trish Giesbrecht	Cascades Ballroom Innes Room Michaud Room
12:05 – 12:15	Participants Transition to Cascades Ballroom	
12:15 – 1:15	Lunch sponsored by: Nurse Next Door Visit exhibitor booths	Cascades Ballroom
1:15 – 1:30	SafeCare BC presentation	Cascades Ballroom
1:30-1:40	Participants Transition to Breakout Session	
1:40 – 2:40	Breakout Sessions: Session 1: Managing Behaviour Starts with Yourself Presenter: Teepa Snow Session 2: Finding a New Balance in Work and In Life Presenter: Dan Levitt Session 3: Civility Matters Presenters: Heather Cooke, Rhonda Croft, Trish Giesbrecht	Cascades Ballroom Innes Room Michaud Room
2:40-2:50	Participants Transition to Cascades Ballroom	
2:50-3:30	Closing Remarks/Evaluations	Cascades Ballroom