



Alzheimer Society

BRITISH COLUMBIA

Webinar: Dementia care teams: Working with families

Helpful links and resources

Click on the links below for more information:

[Building a Strong Foundation for Dementia Care guidebook](#)

This guidebook provides health-care providers with information on topics such as: [Understanding dementia](#), [Understanding communication](#), [Understanding behaviour](#) and [Understanding what families experience](#)

[Ambiguous grief & loss](#)

This resource provides strategies for health care providers who are supporting clients through loss and grief.

[Care for Caregivers: Mental health support for continuing care providers](#) (Canadian Mental Health Association, BC Division and SafeCare BC)

Recorded webinars & videos:

- Dementia care teams: Families and continuing care providers working together ([full video](#))
- To watch “How you say it matters: Strategies for strengthening communication with family caregivers” (March 2021) click [here](#). Related resources on communication [here](#).
 - Note: if you want to learn more about empathy, see the [Guide to Having Conversations about What Matters](#) (BC Patient Safety & Quality Council)
- To watch, “Building Caregiver Resilience” (March 2020), click [here](#).
- Click [here](#) to view the Alzheimer Society of B.C.’s [live and recorded webinars](#).

Visit us at alzheimerbc.org and follow us on social media to access the latest resources.

- Find COVID-19 resources for health-care providers at alzbc.org/HCP-COVID
- Other resources for health-care providers at alzbc.org/hcp-ed

Questions? Call the First Link® Dementia Helpline or email dementiaeducation@alzheimerbc.org

First Link® Dementia Helpline

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|------------------------|----------------|--------------------|
| English: | 1-800-936-6033 | (9 a.m. to 8 p.m.) |
| Mandarin or Cantonese: | 1-833-674-5007 | (9 a.m. to 4 p.m.) |
| Punjabi: | 1-833-674-5003 | (9 a.m. to 4 p.m.) |

Available Monday to Friday