

# 2022 MEMBER SURVEY



## SAFECARE BC'S IMPACT

# 85%

of respondents said we have helped their organization improve health and safety.



**90%** said they are more aware of health and safety because of SafeCare BC.

*Up from 81% last year.*

**90%** rated our offerings as very good or excellent.

*Up from 73% last year.*

## TOP HEALTH AND SAFETY CONCERNS



### Mental Health and Well-being of Staff

58% of respondents



### Client or Resident Responsive Behaviours Towards Staff

42% of respondents



### Injuries Related to Caring for Residents and Clients with Dementia

36% of respondents

### Barriers to Training

#### LACK OF:

Staff (46%)

Time (42%)

Funding (31%)

Staff Interest (25%)

Management Interest (21%)

22% of respondents said there were no barriers



### Top mental health topics respondents are most interested in learning about:

- Avoiding **burnout**
- Coping with **stress**
- The difference between **stress** and **burnout**



Conflict resolution, **bullying** in the workplace, and **compassionate leadership**.

-Survey Respondent



Encouraging **proactive** behaviors to improve **mental health**.

-Survey Respondent

## ENGAGEMENT



The majority (58%) of respondents preferred a mix of both **online** and **in-person training**.

# 743

Survey Respondents



### Online participation was most popular amongst respondents

- 33% took an online course
- 26% attended a webinar
- 25% attended a virtual workshop

### Reasons for Not Engaging

- Lack of interest or necessity to engage (26%)
- Timing issues (19%)
- COVID-19 (13%)
- Lack of in-person workshop accessibility (7%)



SafeCare BC has been an excellent resource for new staff to learn how to work safely, and for existing staff to refresh safety, professional, and approach related topics. Everyone in our care home uses SafeCare BC.

-Survey Respondent

### The Future of the Sector

The majority (52%) of student respondents were **very confident** that their program prepared them for safe work practices.

